HERLEKYN

ERPOLIS

HERLEKYN OPERATIONS BULLETIN | ISSUE 1/2026

Equipment, service and documentation under control

ERPOLIS 06/2026 | From complexity to order

Operational insight

Operational chaos usually does not start with one major failure. It starts with one exception, one outdated document and one service intervention outside the system.

What you will find in the first issue

Equipment
Overview of assets, their status, history and upcoming inspections.

Service
Interventions, repairs, service companies, dates, quotations and supporting documents.

Documentation
Valid documents, inspections, certificates and responsibilities.

Question of the month

If a new operations manager joined today, could they find out within 30 minutes what is happening with equipment, service and documentation?

Which process would you like to get under control first?

Reply: EQUIPMENT / SERVICE / DOCUMENTATION

MAIN ARTICLE

Why equipment records alone are not enough

Equipment is not just an item in a list

Most companies have an equipment list. The question is whether that list helps them manage operations. Recording assets alone does not mean that the company has equipment under control.

Every asset has its status, service history, inspections, documentation, costs, responsibilities and operational context. When this information is separated, decisions come too late.

ERPOLIS does not treat equipment as a standalone spreadsheet. It connects it with service, maintenance, documents, inspections, sites, customers and reporting.

The goal is not to add administration. The goal is to reduce dependence on manual searching, phone calls, e-mails and the memory of individual people.

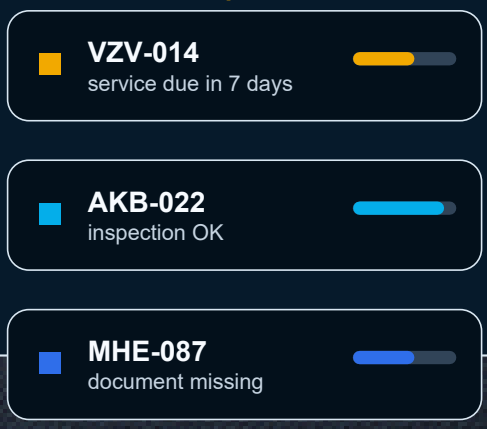
> **“When every record has a different version of the truth, the problem is not in the people. The problem is in the process.”**
>
> HERLEKYN operational view

Quick operational check

If a new manager joined today, could they find out within 30 minutes:

- **which assets are in operation,**
- **what is waiting for service,**
- **which inspections are coming up,**
- **where to find valid documents,**
- **who has access to the data.**

Príklad dátového pohľadu



Key point

A system creates value only when equipment, service, documentation and reporting speak the same language.

ERPOLIS IN PRACTICE

How ERPOLIS connects operational information



5 layers of operational control

Equipment
Assets, models, site, cost centre, status and history.

Service
Reports, repairs, service companies, dates, attachments and supporting documents.

Documentation
Versions, validity, responsible persons, inspections and certificates.

Reporting
Views by customer, site, cost centre and period.

Access rights
Who can view or edit a customer, asset, service company or document.

Operational principle

An ERP/CMMS system creates value when it reflects the reality of operations: customer context, service relationships, access rights, documents and reporting.
Not every user needs to see everything, but every user should be able to quickly find what they need.

FINAL SECTION

Short sections and the next step

Operational signal of the month

When the same information is kept in three places, operations no longer have one version of the truth.

If the record in the system differs from the Excel file, and reality is a third version, the problem is not in the people. The problem is in the process.

Mini-checklist

- Does every asset have a clear service history?
- Are documents and inspections available in one place?
- Can management get an overview without manually compiling data?

Next issue / July 2026



AI assistant for testing

FIRST TEST VERSION

In July 2026, we plan to make the first test version of the ERPOLIS AI assistant available.
The goal is to verify how AI can help with operational data, documentation, service and reporting.
Testing will be available for selected scenarios and will be based on user feedback.

Coffee break: 6 x 6 sudoku

3			6		
	6			2	
2		4			5
5			3		1
	1			4	
		2			6

small moment to pause.

Which process would you like to get under control first?

Reply to this e-mail with one word and add one sentence about what you are dealing with most today.

EQUIPMENT | SERVICE | DOCUMENTATION

Interested in testing the AI assistant: add AI TEST to your reply.